



Beyontec Claims

Beyontec Claims automates claims processes by moving claims to each next logical step automatically.

With minimal human intervention and complete transparency, the questionnaire-based claims process and its automated response-driven workflows keep policyholders updated.

Beyontec Claims helps improve customer satisfaction by managing turnaround times to process claims with an embedded Response Time tracker.

The tracker triggers alerts in case of delays in workflow queues.

Highlights

- Automated claims registration process driven by the questionnaire workbasket feature to sort claims based on categories such as new, pending, and completed
- “Spot your claim” feature to quickly identify status of the claim
- Real-time access to surveyors, policyholders, garages, reinsurance, and finance departments
Automated reserve creation based on type of loss, coverage, and experience
- Notes and diary function to update claims histories and communication details with policyholders
- Integrated document management to store all claims-related documents in the claims application
- Automated Salvage processing